

Employment Opportunities:

Permanent Full time – Crisis Counsellor (35hours/weekly)

And

10months Term Contract – Crisis Counsellor (35hours/weekly)

Contract ends June 2022

Closing: September 6, 2021

Distress Centre Calgary provides Calgary and area with 24-hour crisis support. We do this through our 24/7 crisis and 211 information and referral phone lines, daily online services, and professional counselling. All our services are free, and because we do not define crisis, anyone can contact us day or night about anything.

We support all social issues – homelessness, poverty, depression, mental illness, bullying, addiction, PTSD, domestic violence, abuse, etc.

We believe in providing a compassionate and supportive environment for our staff and volunteers.

Applicants from diverse backgrounds are encouraged to apply as Distress Centre is committed to offering a diverse and safe workspace free from discrimination. All applicants are considered regardless of age, gender, race, disability, gender orientation, sexual identity or expression, or religion.

Qualifications:

- + Master of Social Work or Psychology
- + Must be registered or eligible for registration with the Alberta College of Social Workers or with the corresponding professional regulatory, licensing body (i.e. College of Alberta Psychologists).

Certifications:

- + Naloxone Training Certification
- + Gender-Based Analysis+ Certification
- + Brain Story Certificate of Achievement

Job Objective

The Crisis Counsellor position provides support to the 24/7 Contact Centre by providing on-site crisis counselling.

Scope of Responsibilities

- + The primary responsibility of the Crisis Counsellor is to provide short-term, brief crisis counselling services
- + Crisis Counsellors are responsible for providing service to clients that meets the Alberta College of Social Work (ACSW) and College of Alberta Psychologists (CAP) *Standards of Practice* and *Code of Ethics*.
- + Crisis Counsellors are responsible for understanding all internal protocols related to risk assessment.



- + Crisis Counsellors are responsible for completing intake duties on an as-needed basis during scheduled and unplanned Intake Coordinator absences.
- + Crisis Counsellors are responsible for maintaining involvement in the Volunteer Program.
- + Attend all staff meetings and report on any pertinent clinical information
- + Participate and facilitate in-service clinical training
- + Participate in clinically appropriate community meetings as required
- + Supervise practicum students as needed.

The duties and responsibilities outlined above are representative but not all inclusive. Other related duties as required.

Benefit of joining Distress Centre:

- + Opportunity to be part of a team committed to social impact.
- + A diverse workplace and great working environment, including the opportunity to participate in wellness activities.
- + Ongoing training and skills development, including a staff development fund.
- + Benefits, matched RRSP plan & competitive salary.
- + Generous vacation package.

Lines of Communication/Accountability

- + Reports to Clinical Services Manager

Special Working Conditions

- + The Crisis Counsellor schedule is negotiable, however, each counsellor must work the minimum of one evening (e.g. 1:00 pm – 9:00 pm) per week and provide evening appointment availabilities
- + Provide on-call weekend and evening coverage for Contact Centre per rotating schedule and at other times as required by the Agency.
- + Access to a remote work site that ensure security and confidentiality of client information during the return to work process.

Working during the pandemic:

- + We adhere to the Public Health Measures.
- + We have a comprehensive On-site and Remote work-site strategy.
- + We have different platforms aimed at supporting our team.

Please submit a resume to hr@distresscentre.com.

Please quote 'Last Name, First Name and either Permanent Full time or Term Contract

We thank all applicants for their interest, only those selected for an interview will be contacted.

No Phone Calls Please