

## **BOARD OF DIRECTORS - DIRECTOR OPPORTUNITY**

### **ABOUT DISTRESS CENTRE CALGARY**

#### **OUR PASSION**

Distress Centre Calgary has an enduring legacy of creating lasting social impact as a critical service in Calgary's network of care. Our organization ensures that everyone has a place to turn to in a time of crisis by providing 24-hour crisis support. We do this through 24/7 crisis and 211 information and referral phones lines, daily online services, and professional counselling. All our services are free, and because we do not define crisis, anyone can contact us day or night about anything. We support all social issues, including homelessness, poverty, depression, mental illness, bullying, addiction, PTSD, domestic violence, and abuse. Our board, leadership, staff, and volunteers work collaboratively to create a unique culture and supportive work environment that sets Distress Centre apart. The Distress Centre team does not simply have an interest in helping others; we share a commitment to achieving results through service excellence, collaboration, and innovation. Please visit [www.distresscentre.com](http://www.distresscentre.com) to learn more!

#### **OUR PLACE**

The Distress Centre is located on the traditional territories of the Niitsitapi (Blackfoot) and the people of the Treaty 7 region in southern Alberta, which includes the Siksika, the Piikani, the Kainai, the Tsuut'ina and the Iyârhe Nakoda. The traditional Blackfoot name of this place is "Mohkinstsis," which we now call the city of Calgary. The city of Calgary is also home to the Métis Nation.

#### **OUR PEOPLE**

The Distress Centre Calgary believes that diversity in our Board of directors, leadership, staff, and volunteers enriches collaboration, innovation, excellence and increases the inclusiveness and effectiveness of the supports and services we offer. At every level of our organization, we are committed to removing barriers and fostering the inclusion of voices that have been historically underrepresented or discouraged in our society. Therefore, we are passionate about providing equitable and inclusive opportunities to individuals regardless of race, ethnicity, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, ability, gender identity, or gender expression.

#### **OUR VISION:**

Everyone is heard.

#### **OUR MISSION:**

Provide compassionate, accessible crisis support that enhances the health, well-being and resiliency of individuals in distress.

#### **OUR VALUES:**

Belonging, Collaboration, Volunteerism, Leadership, Integrity, Innovation, Service to Others, Excellence.

## THE OPPORTUNITY

### ABOUT THE ROLE

The Distress Centre's Board of Directors is a Governance Board and is currently looking to add to the board at its upcoming Annual General Meeting in May 2023. Members of the Board are elected to office for a term of three years and may stand for an additional 3 years.

Your success is based on:

- Strategic input into activating the Vision, Mission, and Values of the Distress Centre and being a true advocate for the organization;
- Raising issues and concerns that support the Vision, Mission, and the effective operation of the Distress Centre;
- Providing support by attending special events and/or participating in Distress Centre activities;
- Participating with fundraising initiatives;
- Providing assistance and guidance in making connections, and supporting and advising on the long-term sustainability of the Distress Centre;
- Providing sound, objective judgement which informs decision making;
- Attending Board meetings regularly – typically 8 per year plus a strategy retreat; and
- Serving on at least one Committee and attending Committee meetings (typically at least three per year).

### PROFESSIONAL QUALIFICATIONS AND EXPERIENCE

We are targeting at least three recruitments this year:

- One candidate will have senior finance leadership experience (potentially with a CPA designation).
- One candidate will have fund development experience, including in sustaining and growing an organization's resources, opportunity generation and value creation. This candidate will also ideally have experience with stakeholder relations, relationship building and communications.
- The third candidate will have social profit and/or corporate governance expertise, including functional responsibility for governance or board governance committee experience.
- For either or both candidates, any of the following experience would be an asset:
  - Experience developing diversity, equity & inclusion practices and understanding within an organization;
  - Mental health and addictions experience, whether in terms of employment experience within the sector or lived experience;
  - Indigenous relations;

- Experience leading technology programs and with data analytics, including an understanding of data governance and data privacy.
- Attention will be given to avoiding any real or perceived conflict of interest.

#### PERSONAL QUALITIES

- Uncompromising character and personal ethics;
- Strategic, thoughtful, and helpful;
- Respectful and engaged;
- Excellent communication skills, both written and verbal, and the ability to work effectively in a team environment; and
- A sense of humour, a sense of curiosity, and empathy.

#### WHAT WE OFFER

- The opportunity to work with an experienced and talented leadership team and Board and be a key contributor; and,
- The opportunity to work for an organization that contributes significantly to the betterment of our community.

#### HOW TO APPLY

- If interested, please submit your cover letter and resume to: [annabeleh@distresscentre.com](mailto:annabeleh@distresscentre.com)
- Attention: Amanda Kousinioris, Chair, Governance and Nominating Committee
- Closing Date: February 20, 2023.

#### ACCOMMODATION

If you require an accommodation to participate in the recruitment and selection process, please contact Annabele Hernandez at (403) 266-1601 or by email at [annabeleh@distresscentre.com](mailto:annabeleh@distresscentre.com) and we will be happy to work with you to meet your individual needs.